



#10, 6874-52 Avenue Red Deer AB T4N 4L1
 Ph: 403-348-TEST(8378) | TF: 1-888-750-5227 | Fax: 403-356-2952

Central Labs' pledge is to provide quality service with precise and on-time results.

Test Parameters Reported

		Microtox (Regular, Charcoal, aerated)	Hydrocarbon	Potable Water Chemistry (dissolved, as received)	Basic Coliforms (TC & FC)	Advanced Coliforms IRB / SRB	Soil Chemistry (dissolved, sat. paste)	Soil Typing	Units
pH	(0-14)							n/a	
Turbidity	(clarity)							NTU	
Odor								subjective	
p-Alkalinity (CaCO3)	CaCO ₃							mg/L	
T-Alkalinity (CaCO3)	CaCO ₃							mg/L	
Bicarbonate (HCO3)	HCO ₃ ⁻							mg/L	
Carbonate (CO3)	CO ₃ ²⁻							mg/L	
Hydroxide (OH-)	OH ⁻							mg/L	
Electrical Conductivity	σ=1/ρ							dS/m	
Chloride	Cl ⁻							mg/L	
Fluoride	F ⁻							mg/L	
Sulfate	SO ₄ ²⁻							mg/L	
Nitrate	NO ₃ ⁻							mg/L	
Nitrite	NO ₂ ⁻							mg/L	
Phosphate	PO ₄ ²⁻							mg/L	
Calcium	Ca ²⁺							mg/L	
Magnesium	Mg ²⁺							mg/L	
Sodium	Na ⁺							mg/L	
Potassium	K ⁺							mg/L	
Iron	Fe ²⁺							mg/L	
Manganese	Mn ²⁺							mg/L	
Total Dissolved Solids	-							mg/L	
Ion Balance	-							Ratio + : -	
Sodium Absorption Ratio	Na ÷ Ca/Mg							Ratio	
Total Coliforms	Total Count							CFU/100mL	
Fecal Coliforms	Total Count							CFU/100mL	
Iron Related Bacteria	Total Count							CFU/100mL	
Sulfur Reducing Bacteria	Total Count							CFU/100mL	
EC50(5min)	*, @ 5min							%	
EC50(15min)	*, @ 15min							%	
Total Hydrocarbons	Solids/Liq's							% dry weight (w/w)	
Moisture	Solids/Liq's							% dry weight (w/w)	
Soil Classification	Sand/Silt/Clay							% / % / %	

Customer Feedback: Please complete & send by fax or email.

Please answer the following questions by circling the feedback that most accurately fits based on the following scale:

1 - Not Satisfied 2 - Needs Improvement 3 - Satisfied 4 - Good 5 - Outstanding

1. How was your experience with our customer service?

1 2 3 4 5

2. How well did we meet your turnaround time expectations?

1 2 3 4 5

3. Is all documentation (ie. COC, Reports) clear, concise and appropriate for your needs?

1 2 3 4 5

4. How accessible was our location for your needs?

1 2 3 4 5

5. How do our services compare to other environmental labs?

1 2 3 4 5

6. How do you feel about recommending our services to other companies?

1 2 3 4 5

7. What is your overall level of satisfaction with our services?

1 2 3 4 5

Can we make any improvements to our service? YES NO

If yes please explain below.

\$ List Price	\$160	\$80	\$95	\$50	\$125	\$70	\$20	Price Surcharge
Normal Timing	<7d	<7d	<7d	<4d	25d	<7d	<7d	-
Rush Timing	<3d	<3d	<3d	n/a	n/a	<3d	<3d	+ 100%
Emergency Timing	2-6 hrs.	2-6hrs.	12-24hrs	48 hrs.		2-24hrs.	2-24hrs.	+ 200%

Method Reference, Statistics, Detection Limits & Levels available upon request.	SAR - Sodium Absorption Ratio	1dS/m=1000µS/cm
* - Effective Concentration of a test sample causing a 50% decrease in light production at 15 °C.	CFU = "Colony Forming Units"	mg/L = "ppm"

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